



SEIT TOURS BOOKING CONDITIONS 2025/2026 SEASON

By making payment for your booking, you agree to all the terms and conditions as set out below.

Please refer to full company terms and conditions available in our product manual or on our website www.seittours.com

CANCELLATION POLICY

Red Centre	Notice Given	Cancellation Fee
	Within 72 hours	50%
Less than 48 hours	100%	

Group, Private Charters & Extended Tours	Notice Given	Cancellation Fee
	Outside 14 days	25%
	Within 14 days	50%
Within 7 days	100%	

Please note: Extenuating circumstances will be assessed on a case by case basis

RESERVATIONS & PAYMENTS

- These payments and cancellation fees are in addition to any deposit required or cancellation fee charged by your travel agent
- Once your deposit has been received, SEIT TOURS will send to your travel agent, or yourself if you've booked directly with SEIT TOURS, confirmation of the details of the booking
- SEIT TOURS will require full payment 30 days BEFORE touring commences unless otherwise negotiated.
- Late payment fee of 5% of total outstanding monies will be charged on a weekly basis on overdue accounts outside the 30-day account period
- SEIT TOURS reserves the right to cancel the reservation and impose cancellation charges if any payment is not received as detailed in these Booking Conditions. SEIT TOURS will not be responsible for lost land and/or air reservations.
- Credit Card Bookings: SEIT TOURS should be advised of your credit card number when making your reservation directly with us. For security purposes, we are required to collect the guest's credit card billing address, card expiration date and the customer verification code every time a payment is applied. A fee will be applied at the time of payment when paying by credit card.



YOUR TOUR BOOKING:

Travel Insurance:

Travel insurance is highly recommended for all guests covering all applicable dates of travel with SEIT TOURS. This insurance should cover: trip interruption, personal injury, medical expenses, evacuation and repatriation cover including during pandemic events. The choice of insurer is yours.

GENERAL INFORMATION & CONDITIONS

Changes:

SEIT TOURS operates these and other tours into remote and isolated areas. SEIT TOURS reserves the right to cancel or reschedule touring for any reason and will not be held responsible for any costs associated with joining our tours including but not limited to airfares, accommodation, meals or change fees.

Trip Prices:

All prices are per person in Australian Dollars unless specified. Prices are based on costs, charges, tariffs, rates, prices, taxes, levies, exchange rates and other considerations. All are subject to change. For up-to-date pricing please check on our website.

National Park Entry Fee:

- National Park entry tickets are required for entry into Uluru-Kata Tjuta National Park and most other National Parks in the Northern Territory. It is a government charge payable to the National Park and not included in the touring price (except for the SEIT Red Centre ICONICS package)
- National Park entry tickets can be added to SEIT bookings as a non-commissionable item.
- Uluru-Kata Tjuta National Park entry fee is valid for 3 consecutive days from day of issue. The cost is AUD38.00 per adult aged 18 years and over, free for children 17 years and under.
- The NT Park Pass applies in other Northern Territory Parks for tours indicated in the rate sheets and are not included in the pricing (except for the SEIT Red Centre ICONICS package). Details can be found here: nt.gov.au

**Language iPods:**

- Audio Language options via iPod are available free of charge with Uluru and Kata Tjuta touring (except SSU). Please request on booking.
- Due to - health and safety standards, we ask all passengers to bring their own headphones to plug into the iPods.
- Audio Languages includes: Italian, Spanish, French, German, Russian and Mandarin
- Please be aware that while – SEIT TOURS - endeavors to provide language guides where requested, in cases of unforeseen circumstances out of SEIT TOURS control and in the event a language guide cannot be provided, the tour will be conducted in English with language translation iPods.

Other Fees and Taxes:

Taxes and fees are subject to change without notice and will be confirmed at time of booking.

Minimum numbers:

Some trips are based on a minimum number of persons travelling. If a trip fails to satisfy minimum numbers, the trip may be cancelled or rescheduled

- Unless otherwise stated in rate sheets, minimum of 4 people required for FIT tour departure
- Unless otherwise stated above, maximum of 11 people per FIT tour
- SEIT Valley of the Winds (SVW) and afternoon SEIT Patji (SPA) available from 1 April – 31 October only. Morning SEIT Patji available 1 November - 31 March

Child Rates:

- SEIT TOURS Valley of the Winds, SEIT TOURS Uluru Trek, SEIT TOURS Red Centre Iconics and SEIT TOURS Patji are not recommended for children under 5 years of age
- Red Centre Touring: child rate is 5-15 years inclusive, Infant rate is 0-4 years inclusive.
- If a tour is suitable for infants, as per Northern Territory law, an age-appropriate seat is required. The cost of this seat is included in the infant price. This seat will be provided by SEIT TOURS.



For Your Comfort

SEIT TOURS enforces a strict no smoking (including e-cigarettes) and no alcohol policy on board motorcoaches.

Health, reduced mobility, medical conditions/disabilities, and assistance when travelling .

Guests must advise SEIT TOURS at the time of booking, of any physical, medical or other special needs that require accommodating. SEIT TOURS will make reasonable modifications to its policies, practices and procedures when necessary, unless doing so will fundamentally alter the nature of the services provided. SEIT TOURS does not provide personal devices (such as wheelchairs, hearing aids or prescription eye glasses) or services of a personal nature (such as eating, toileting or dressing).

We may request you to provide an assessment of your medical condition from a qualified medical practitioner. If the assessment indicates that you will require special assistance which we cannot reasonably provide we may reluctantly have to cancel your booking in which case no fees will apply.